



# Welcome!

What to expect on your journey



## A GUIDE TO WORKING TOGETHER

[www.LetsTravelTogether.com](http://www.LetsTravelTogether.com)

# Hi there!

Let's Travel Together LLC has been creating bucket list itineraries for our clients for years. Whether you're a cruiser, a land lover, a solo traveler, or a group — We take the guesswork out of planning your unique, once in a lifetime experience!

Our industry relationships with luxury suppliers help us deliver a 5 Star experience, and get you as close to the culture of your destination as possible. Our clients have come to expect the best, and we promise to deliver the same level of service we'd want for ourselves.



*Maura Ferrero Baroni*

# About Us

Travel is a priority in our personal and professional lives. And through these experiences, we've learned how to see things through many different lenses.

Exploring the planet, trying new foods, learning about different cultures, and seeing how others live helps us grow as global citizens. We've been fortunate enough to see lots of places, and we want to share those adventures with you.

Not only will we eliminate the guesswork, we'll handle every detail from the moment you leave until the moment you return. Let's work together to create your perfect getaway!



*"Travel is never a matter of money  
but of courage."*

– Paolo Coelho

# Let's Get Started

## 1. GATHER THE INFORMATION

First, I'll ask you to schedule a travel phone consultation. Learning a bit about your wants and needs helps us match you with the right destinations, accommodations, etc. Once we know more about you, we leverage our tools & resources to simplify the planning process.

## 2. DISCUSS THE DETAILS

During our travel consultation be sure to supply me with any and all information you can. We'll discuss your interests, answer any questions, and solidify a plan moving forward. We'll provide our service agreement for your e-signature, so you know exactly what to expect from us.

## 3. PLAN & REVISE

With a clear outline, we'll begin researching and planning your trip. We use a wide variety of resources and industry tools to get it just right. After you've reviewed the initial draft, we can begin making adjustments as needed.

## 4. CONFIRM YOUR TRIP

Once you approve the proposal, your travel arrangements will be confirmed. We'll continue managing your booking, reconfirming services, and delivering your finalized itinerary & documents. And if you'd like help planning dinner reservations, spa appointments, or any other details, we're here to help with that too.



### CONTACT DETAILS

713-492-0057

[maura@LetsTravelTogether.com](mailto:maura@LetsTravelTogether.com)

### OFFICE HOURS

M - F 9:00 am - 5:30 pm

Sat & Sun by appointment

Central Time

### WEBSITE

[www.LetsTravelTogether.com](http://www.LetsTravelTogether.com)



# Next Steps. . .

## 1. YOU'RE BOOKED, NOW WHAT?

Step-by-step instructions including your flights, hotels, transfers, excursions, and activities will be sent via a digital itinerary in our free phone app. All YOU need to do is decide what to pack!

## 2. ADDITIONAL REQUESTS

You'll likely have some ideas of your own. Your special requests are handled with care, and we do our best to include as many as possible in the final package. You'd be amazed at what's out there, so don't hesitate to ask! It's important to get those details firmed up before your final documents go out.

## 3. 7 DAYS TO TAKEOFF

You'll receive your final travel documents with a link to schedule a pre-travel phone call, making sure to cover any last-minute questions or concerns. Flights, transfers, and hotels have all been reconfirmed by now. We'll walk through each step of the travel packet you've already received. The goal is to prevent as many hiccups as possible by helping you be prepared.

## 4. SAFE TRAVELS!

You're packed & ready, it's time to go! Remember we're here to support you on any issues that may occur while you're away. We've provided you with multiple ways to get in touch, so please let us know if you need anything!



# Communication



## GETTING IN TOUCH

The best method is email, so everything is documented. If traveling with a group, designating one or two leaders will simplify things, though everyone will be kept in the loop on trip decisions. Calls and texts are also fine, and of course, will be necessary as the departure date approaches.

## GETTING A RESPONSE

Communication must be prioritized in order of current travelers, upcoming travelers, and post trips. We will respond accordingly and in a timely manner. If you have an emergency at any point, we'll respond to you ASAP.



## HOURS OF OPERATION

Office hours are  
Mon - Fri, 9:00 am to 5:30 pm CST,  
and Saturdays & Sundays by appointment only. In the event of a travel emergency or disruption, we're available via cell, IM, WhatsApp, or email.

# FAQ's

## WHAT ARE THE COVID 19 RESTRICTIONS?

Whether you're traveling domestic or internationally will determine the restrictions, if any. While we're happy to provide reliable, up-to-date information, it is each traveler's responsibility to make sure they have thoroughly read and understand what is required by the country they plan to visit. Clients are also wholly responsible for making sure their passports, visas (when applicable) and or vaccinations are up to date and documented according to the governmental requirements of your destination(s).

## WHAT ARE THE PASSPORT OR VISA REQUIREMENTS?

Always check the [US State Department's](#) website for passport & visa requirements. You'll be able to find up-to-date information for each country you plan to visit, the cost, and the required documents for approval. If you're uncomfortable with the application process, we can certainly put you in touch with a visa service. Fees vary based on the country you'll be visiting, and whether you'll be using their standard or expedited service.

## IS TRAVEL INSURANCE REQUIRED?

Travel insurance isn't required but is **STRONGLY** encouraged. We recommend all travelers have a policy that covers personal liability, trip cancellation, flight delays or missed connections, and emergency medical coverage. There are several different types of travel insurance plans to choose from. We work with many reputable travel insurance companies and can help you find the right policy for your needs. If opting out of coverage, we require you sign our waiver stating we offered it, we explained the risks, and you've chosen not to purchase it.

# FAQ's

## **CAN YOU HELP BOOK AIR BNB?**

We will not book AirBnB, VRBO, etc simply because we can't step in and provide any support should something go wrong. Besides the obvious lack of oversight and many known issues with these services, there are no options when it comes to helping you resolve problems. We do however, have access to private rentals through a handful of reputable suppliers. Tell us what you're looking for and we'll check them for you!

## **HOW DO I PAY FOR MY TRIP?**

Suppliers are all different. Some offer a book-now-pay-later option with deposit, and some require full payment at the time of reservation (usually when you're reserving within 60 days of departure). Upon approval of the trip proposal, we'll send a detailed invoice for which you can securely authorize a credit card payment. You can also fill out an authorization form to make payments based on an agreed schedule. All options will be thoroughly presented and discussed prior to any payment deadline.

## **CAN AN ADVISOR FIND BETTER DEALS THAN I CAN?**

Please know we aren't just trying to find the best price; we're looking for the best value. Beyond the service and support we provide every step of the way, our established relationships with industry suppliers ensure you're getting the most bang for your hard-earned buck. And it's hard to put a price on the peace of mind that comes with knowing you've got someone in your corner should something go sideways.



# Let's Get Started!

Now that we've explained our process, let's get busy planning your trip! We're determined to exceed your expectations in delivering the ultimate vacation experience.

Whether it's a small change before you leave or just the minor details in between, we guarantee to provide you with the same service level we would expect for ourselves. If you have any additional questions, please let us know. We're here to help!

Thank you for allowing us to be part of your journey! We look forward to getting to know you better and providing you with a seamless experience!



*Maura Ferrero Baroni*